Quality policy

Auto Nejma

We live in a rapidly changing environment, marked by an accelerating technological revolution and increasing customer and regulatory requirements.

Auto Nejma, through all its associates, is committed to excel on a daily basis to offer its custormer a memorable experience. To confirm this commitment, **Auto Nejma** implements a continuous improvement approach on all its processes and adopts a Quality Management System, in accordance with ISO9001 version 2015 international standard, in all activities and throughout the whole network.

Our quality policy is based on three major strategic axes :



The success of this strategic vision and its deployment with measurable targets are of our competitiveness and sustainability. Therefore, the Executive Management is committed to :

- Extend necessary organisationnel and financial ressources to ensure the achievements of these targets ;
- To ensure that all staff, regardless of their function, are actively involved in this approach and apply the tools proposed in the Quality Management System.

